



A Note from our CEO

March 21, 2020

While the pace of COVID-19's progression in Canada has been rapid, I want to assure everyone that our residence staff, along with the outstanding support from our regional and corporate teams, are doing truly extraordinary work to serve, care for and support our residents during these trying times.

We are also participating in extensive collaboration with our industry peers, associations and government agencies to effect a coordinated response and to share best practices and knowledge. Our shared belief is that we need to do everything we can to be successful in fighting this pandemic and with every decision, put our residents first.

What I've found most remarkable in such an unprecedented time as this is the supportive feedback we have received from our residents and families, who understand the efforts we are making to keep them, and our staff, safe.

Thank you.

Vlad Volodarski
Chief Executive Officer